

Accessibility

AlphaBee is committed to providing services in a manner that respects the dignity and independence of people with disabilities. We are dedicated to meeting the needs of individuals with diverse abilities in a timely and inclusive way.

We strive to identify, prevent, and remove barriers to accessibility and to deliver services that support integration, equal opportunity, and full participation.

AlphaBee complies with the Accessibility for Ontarians with Disabilities Act (AODA) and applicable accessibility standards. A multi-year accessibility plan and related policies are available upon request.

Accessible Customer Service

- Assistive devices, service animals, and support persons are welcome
- Communication is provided in ways that consider individual accessibility needs
- Accessible formats and communication supports are available upon request

Feedback Process

AlphaBee welcomes feedback regarding accessibility and the delivery of our services. Feedback may be provided by email at info@alphabee.com. Requests for accessible formats or communication supports are available upon request.

Notice of Temporary Disruption

In the event of a planned or unexpected disruption to accessible services or facilities, AlphaBee will take reasonable steps to notify affected individuals, including information about the reason for the disruption, its expected duration, and available alternatives.

